



## COMPANY OVERVIEW

**AJ's 5 Star Services** is a Fort Worth-based Small Business LLC providing professional facility support, custodial, maintenance, and administrative services to government agencies and prime contractors across Texas. We are owner-operated, SAM.gov registered, and directly accountable — when you work with AJ's, you reach the decision-maker, not a call center.

*Prepared to support Federal, State, Local Government, and Commercial clients through dependable facility support and operational services.*

- ✓ Small Business
- ✓ Owner Operated
- ✓ Contract Ready
- ✓ Texas Based
- ✓ SAM Registered
- ✓ Responsive Service

## COMPANY SNAPSHOT

PRIMARY CONTACT  
**Stephen Alsaker**

BUSINESS TYPE  
**Small Business LLC**

HEADQUARTERS  
**Fort Worth, Texas**

SERVICE AREA  
**Texas**

SAM.GOV  
**Active**

UEI  
**Z4SYHKCN1MC4**

CAGE  
**22QF3**

PRIMARY NAICS  
**561720**

## CORE CAPABILITIES



### CLEANING

Commercial and government facility cleaning programs delivered to consistent, documented standards.



### MAINTENANCE

Preventive and corrective facility maintenance to sustain operations and protect your assets.



### PRESSURE WASHING

Exterior surface cleaning and restoration for buildings, walkways, lots, and hardscape.



### ADMINISTRATIVE

Office support, records management, and logistics coordination for program offices.



### LABOR

Skilled and general labor services deployable to government and commercial work sites.



### PROCUREMENT

Supply and materials sourcing with compliance-first practices and full documentation.



### EMERGENCY RESPONSE

Rapid-response teams available for weather events, spills, and time-critical facility needs.



### FACILITY SUPPORT

Integrated facility services covering operations, staffing, and ongoing quality assurance.

## WHY AJ'S 5 STAR SERVICES

### No Middlemen

You talk directly to the person accountable for your contract. Every time.

### Right-Sized for the Work

Small enough to be nimble and personal. Capable enough for multi-site, multi-discipline contracts.

### Built on Accountability

Problems get escalated the same day they are identified — never buried.

### Texas-Based. Texas-Ready.

Local presence means faster mobilization, lower cost, and zero time-zone delays.

## THE AJ STANDARD

### INTEGRITY

We do what we say, every time.

### PROFESSIONALISM

Trained staff. Proper equipment. No excuses.

### RELIABILITY

Dependable presence — day one through contract close.

### RESPONSIVENESS

2-hour response on all active contracts.

### QUALITY

Five-star performance is the baseline, not the goal.

## PAST PERFORMANCE

### Commercial Facility Cleaning

Recurring custodial services for multi-suite commercial property

Ongoing

### Pressure Washing

Exterior building and parking surface restoration, residential and commercial

Ongoing

### Property Maintenance

Grounds upkeep, minor repairs, and seasonal services for managed properties

Ongoing

### Operations Management

Supervisory and logistics support for service operations across multiple sites

Prior Experience

### Customer Service Leadership

Client relationship management and service delivery coordination

Prior Experience

FULL PERFORMANCE PORTFOLIO AVAILABLE UPON REQUEST

## OUR COMMITMENT

- Named point-of-contact available for all active contracts
- Urgent issue response within 2 hours — always in writing
- Dedicated Quality Control on every engagement
- Decision-makers directly accessible — no call centers
- Transition-in plans delivered within 5 business days of award
- Transparent reporting with clear, measurable deliverables

*We are not a staffing agency that fills seats. We are a performance-driven services company that stands behind every contract with our name.*

## POINT OF CONTACT

**Stephen Alsaker**  
Managing Member

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